



Patient Transport Systems

Breedstraat 239
B-9100 Sint-Niklaas
tel.: +32 (0)3 760.40.00
info@pts.eu.com

WWW.PTS.EU.COM

Concerns: PTS Privacy Statement.

PTS, Patient Transport Systems NV in full, located at Breedstraat 239, 9100 Sint-Niklaas, Belgium, is data controller for the processing of personal data as shown in this privacy statement.

Contact details:

Website: www.pts.eu.com

E-mail : Info@pts.eu.com

Breedstraat 239 9100 Sint-Niklaas Belgium

Tel: +32 / 3 760 40 00

Fax: +32 / 3 765 12 24

Rik Jr Verbraeken is the Data Protection Officer of PTS, and can be contacted at rjv@pts.eu.com

BTW / TVA BE 0460 474 143
RPR Dendermonde

IBAN BE47 2930 4355 5580
BIC GEBABEBB

IBAN BE21 4070 5025 7103
BIC KREDBEBB

IBAN BE88 363-0425152-41
BIC BBRUBEBR

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Personal data that we process.

PTS processes your personal data because you use our services and/or because you provide them to us yourself.

Below you will find an overview of the personal data we process:

- First name and surname
- Gender
- Address details
- Telephone number
- E-mail address

Special and/or sensitive personal data that we process.

Our website and/or service does not intend to collect data about visitors to the website who are under the age of 16. Unless they have permission from parents or a guardian. However, we cannot verify whether a visitor is over 16 years of age. We therefore recommend that parents monitor the online activities of their children in order to prevent the collection of data about children without parental consent. If you believe that we have collected personal information about a minor without this consent, please contact us at info@pts.eu.com and we will delete this information.

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For what purpose and on what basis do we process personal data?

PTS processes your personal data for the following purposes:

- Completing your payment
- Sending our newsletter and/or advertising leaflet
- To be able to call or e-mail you if this is necessary in order to perform our services
- To deliver goods and services to you

Automated decision-making

PTS does not take any decision on the basis of automated processing on matters that may have (significant) consequences for individuals. These include decisions that are made by computer programmes or systems, without a human being (e.g. a PTS employee) being involved. PTS uses the following computer programmes or systems:

- ERP package: Briljant by Wolters Kluwer.

How long we store personal data?

PTS does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data are collected. We apply the following storage periods for the following (categories) of personal data:

What	How long	Why
Personal data	No longer than necessary	Customer-focused service
Personal details	No longer than necessary	Customer-focused service
Address	No longer than necessary	Customer-focused service

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Sharing personal data with third parties.

PTS exclusively discloses information to third parties and only if this is necessary for the execution of our agreement with you or in order to comply with a legal obligation.

Cookies, or similar technologies, that we use.

PTS uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. PTS uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferences are remembered. These cookies are also used to allow the website work effectively and to optimise it. In addition, we place cookies that track your browsing habits so that we can offer customised content and advertisements.

When you first visited our website, we already informed you about these cookies and asked your permission to place them.

You can opt out of cookies by configuring your internet browser so that it no longer stores cookies. In addition, you can also delete any information previously stored through your browser settings.

Cookies are also placed on this website by third parties. These include, for example, advertisers and/or social media companies. An overview can be found below:

Cookie: Googly Analytics

Name: _utma

Function: Analytical cookie that measures website visits

Storage period: 2 years

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Access, correct or delete data.

You have the right to access, correct or delete your personal data. In addition, you have the right to revoke your consent to the data processing or to object to the processing of your personal data by PTS and you have the right to data transferability. This means that you can submit a request to us to send the personal data that we hold about you in a computer file to you or another organisation which you indicate.

You can send a request to access, correct, delete, or transfer your personal data or a request for withdrawal of your consent or objection to the processing of your personal data to info@pts.eu.com.

To prove that the request for access has been made by you, please enclose a copy of your proof of identity with the request. In this copy, blacken out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

PTS would also like to point out that you have the possibility to submit a complaint to the national regulator, the Data Protection Authority.

How we protect personal data.

PTS takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you believe that your data has not been properly secured or there are indications of misuse, please contact our customer service, or info@pts.eu.com

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